

Southeast Region 9-1-1 Dispatch Feasibility Study

Public Meetings

June 13, 6:30 p.m. - Dartmouth Town Hall

June 14, 9:00 a.m. - Norton Public Library

June 14, 2:00 p.m. - Raynham Town Hall



Agenda

Background and Overview of Project

Presentation of Findings and Preliminary Recommendations

Benefits and Impact of Consolidation

Discussion and Public Input



Findings

Decentralized 9-1-1/Dispatching Services Causes Response Delays

Inadequate Operational Staffing

Inadequate Supervision

Inconsistent and Inadequate Training

Inadequate Facility & Security

Ancillary Duties

Inefficient Use of Financial Resources



Implementation Recommendations

1

- Adoption of a long-term goal of full Public Safety Answering Point (PSAP) consolidation

2

- Establishment of a regional public safety communications governance structure that is representative of the agencies in the region

3

- Formation of a regional administrative agency



Implementation Recommendations

4

- Formation of a regional training program

5

- Implementation of a regional trunked public safety radio system

6

- Implementation of a regional Computer Aided Dispatch (CAD) system



Implementation Recommendations

7

- Consolidation of the current primary and secondary PSAPs into two Regional Emergency Communications Centers (RECCs) with agency distribution

8

- Adopt a staffing structure for the new consolidated operation that ensures effective long-term management, supervision and staffing

9

- Each agency implement a plan to transition the current ancillary duties performed by PSAP staff



Benefits of Consolidation

Benefits

- Public Safety Enhancements
 - Improved service
 - Improved communication
 - Standardized training
 - Ability to share resources
- Financial Efficiencies
 - Elimination of duplicate costs



Impact of Consolidation

Impact

- Reduction of Employees
- Capital Technology Plan
 - Facility construction
 - Regional radio system
 - Regional CAD & RMS



Impact of Consolidation

Impact

- Closed Stations
 - Impact on public services
 - Disposition of duties
 - Financial impact



Financial Overview

Current Financial Snapshot

- 26 Participating PSAPs
- 181 Full-time, 48 Part-time Staff
- \$9,114,746 in Annual Personnel Costs

Regional Administrative Agency

- \$248,000 Management and Administration
- \$104,000 Regional Training Program

Full Consolidation

- 2 RECCs and Administrative Agency
- 78 Full-time Staff
- \$7,664,622 in Annual Costs



GeoComm

been there.



Questions, Discussion and Public Input

